



# **N2N Services, Inc. Accessibility Conformance Report**

## **Revised Section 508 Edition**

VPAT® Version 2.3 (Revised) – October 2021

**Name of Product/Version: Illuminate 3.6.5**

**Product Description: Illuminate provides you with a powerful, flexible tool for API management. Illuminate allows you to centralize application integrations in one platform to enable your IT staff to see which systems or partners are accessing data in real-time. Illuminate provides a single button click to authorize each system, API, or data field and track each transaction for ease of troubleshooting and security review.**

**Report Date: 10/5/2021**

**Contact Information: Joel Dunn, CISO, [joel@n2nservices.com](mailto:joel@n2nservices.com)**

**Notes:**

**Evaluation Methods Used:** General product knowledge, plus use of totaly, axe, and other HTML checkers

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

# WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <u>Supports with Exceptions</u> Electronic Docs: <u>Supports</u> Software: Authoring Tool:	Web: <u>Action icons do not have alt text, nor are responsive to screen readers</u> Electronic Docs: Software: Authoring Tool:
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <u>Supports</u> Electronic Docs: <u>Supports</u> Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<a href="#">1.2.2 Captions (Prerecorded)</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul>	Web: <u>Supports</u> Electronic Docs: <u>Supports</u> Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:

<ul style="list-style-type: none"> <li>• 602.3 (Support Docs)</li> </ul>		
<b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <u>Supports</u> Electronic Docs: <u>Supports</u> Software:  Authoring Tool:	Web: Electronic Docs: Software:  Authoring Tool:
<b><u>1.3.1 Info and Relationships</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <u>Supports</u> Electronic Docs: <u>Supports</u> Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b><u>1.3.2 Meaningful Sequence</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <u>Supports</u> Electronic Docs: <u>Supports</u> Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b><u>1.3.3 Sensory Characteristics</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <u>Supports with Exceptions</u> Electronic Docs: <u>Supports</u> Software: Authoring Tool:	Web: <u>Action icons do not have alt text, nor are responsive to screen readers</u> Electronic Docs: Software: Authoring Tool:
<b><u>1.4.1 Use of Color</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <u>Supports</u> Electronic Docs: <u>Supports</u> Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b><u>1.4.2 Audio Control</u></b> (Level A) Also applies to: Revised Section 508	Web: <u>Supports</u> Electronic Docs: <u>Supports</u> Software:	Web: Electronic Docs: Software:

<ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Authoring Tool:	Authoring Tool:
<p><b><u>2.1.1 Keyboard</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <u>Supports with Exceptions</u></p> <p>Electronic Docs: <u>Supports</u></p> <p>Software:</p> <p>Authoring Tool:</p>	<p>Web: <u>Certain navigation functions do not work with keyboard only control, they require mouse function, and the icons are not responsive to screen readers</u></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>
<p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <u>Supports</u></p> <p>Electronic Docs: <u>Supports</u></p> <p>Software:</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>
<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <u>Supports with Exception</u></p> <p>Electronic Docs: <u>Supports</u></p> <p>Software:</p> <p>Authoring Tool:</p>	<p>Web: <u>Inactivity timeout may be invoked if screen is totally inactive for an extended period of time</u></p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> <p>Also applies to:</p> <ul style="list-style-type: none"> <li>•</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <u>Supports</u></p> <p>Electronic Docs: <u>Supports</u></p> <p>Software:</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul>	<p>Web: <u>Supports</u></p> <p>Electronic Docs: <u>Supports</u></p> <p>Software:</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>

<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		
<b>2.4.1 Bypass Blocks</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: <u>Supports</u> Electronic Docs: <u>Supports</u> Authoring Tool:	Web: Electronic Docs: Authoring Tool:
<b>2.4.2 Page Titled</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: <u>Does not support</u> Electronic Docs: <u>Supports</u> Software: Authoring Tool:	Web: <u>The application uses the same page title regardless of the page displayed. The page function is available as a heading, accessible via screen reader.</u> Electronic Docs: Software: Authoring Tool:
<b>2.4.3 Focus Order</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: <u>Supports</u> Electronic Docs: <u>Supports</u> Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b>2.4.4 Link Purpose (In Context)</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: <u>Supports</u> Electronic Docs: <u>Supports</u> Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b>3.1.1 Language of Page</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: <u>Does not support</u> Electronic Docs: <u>Supports</u> Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b>3.2.1 On Focus</b> (Level A) Also applies to: Revised Section 508	Web: <u>Supports</u> Electronic Docs: <u>Supports</u> Software:	Web: Electronic Docs: Software:

<ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Authoring Tool:	Authoring Tool:
<b>3.2.2 On Input</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <u>Supports with Exceptions</u> Electronic Docs: <u>Supports</u> Software: Authoring Tool:	Web: <u>Certain navigation components may not work as expected without visual mouse control</u> Electronic Docs: Software: Authoring Tool:
<b>3.3.1 Error Identification</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <u>Supports</u> Electronic Docs: <u>Supports</u> Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b>3.3.2 Labels or Instructions</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <u>Supports</u> Electronic Docs: <u>Supports</u> Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b>4.1.1 Parsing</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <u>Supports with Exceptions</u> Electronic Docs: <u>Supports</u> Software: Authoring Tool:	Web: <u>Some tags may not be properly closed</u> Electronic Docs: Software: Authoring Tool:
<b>4.1.2 Name, Role, Value</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <u>Supports</u> Electronic Docs: <u>Supports</u> Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:

## Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b><a href="#">1.2.4 Captions (Live)</a></b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: <a href="#">Supports</a> Electronic Docs: <a href="#">Supports</a> Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b><a href="#">1.2.5 Audio Description (Prerecorded)</a></b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: <a href="#">Supports</a> Electronic Docs: <a href="#">Supports</a> Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b><a href="#">1.4.3 Contrast (Minimum)</a></b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: <a href="#">Supports</a> Electronic Docs: <a href="#">Supports</a> Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b><a href="#">1.4.4 Resize text</a></b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: <a href="#">Supports</a> Electronic Docs: <a href="#">Supports</a> Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b><a href="#">1.4.5 Images of Text</a></b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>	Web: <a href="#">Supports</a> Electronic Docs: <a href="#">Supports</a> Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:



<ul style="list-style-type: none"> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<b>2.4.5 Multiple Ways</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: <u>Does not Support</u> Electronic Docs: <u>Supports</u> Authoring Tool:	Web: Electronic Docs: Authoring Tool:
<b>2.4.6 Headings and Labels</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <u>Supports</u> Electronic Docs: <u>Supports</u> Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b>2.4.7 Focus Visible</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <u>Supports</u> Electronic Docs: <u>Supports</u> Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b>3.1.2 Language of Parts</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <u>Does not Support</u> Electronic Docs: <u>Does not Support</u> Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b>3.2.3 Consistent Navigation</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: <u>Supports</u> Electronic Docs: <u>Supports</u> Authoring Tool:	Web: Electronic Docs: Authoring Tool:
<b>3.2.4 Consistent Identification</b> (Level AA) Also applies to:	Web: <u>Supports</u> Electronic Docs: <u>Supports</u>	Web: Electronic Docs:

Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Authoring Tool:	Authoring Tool:
<a href="#">3.3.3 Error Suggestion</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <a href="#">Supports</a> Electronic Docs: <a href="#">Supports</a> Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <a href="#">Supports</a> Electronic Docs: <a href="#">Supports</a> Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:

**Table 3: Success Criteria, Level AAA**

Notes: **Not completed**

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">1.2.9 Audio-only (Live)</a> (Level AAA) Also applies to:	Web:	Web:

Revised Section 508 – Does not apply		
<a href="#">1.4.6 Contrast Enhanced</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">1.4.7 Low or No Background Audio</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">1.4.8 Visual Presentation</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">1.4.9 Images of Text (No Exception) Control</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">2.2.3 No Timing</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">2.2.4 Interruptions</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">2.2.5 Re-authenticating</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">2.3.2 Three Flashes</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">2.4.8 Location</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA) Also applies to:	Web:	Web:

Revised Section 508 – Does not apply		
<a href="#">2.4.10 Section Headings</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">3.1.3 Unusual Words</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">3.1.4 Abbreviations</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">3.1.5 Reading Level</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">3.1.6 Pronunciation</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">3.2.5 Change on Request</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">3.3.5 Help</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">3.3.6 Error Prevention (All)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:

# Revised Section 508 Report

Notes:

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Not Supported	
302.2 With Limited Vision	Not Supported	
302.3 Without Perception of Color	Supported	
302.4 Without Hearing	Supported	
302.5 With Limited Hearing	Supported	
302.6 Without Speech	Supported	
302.7 With Limited Manipulation	Supported	
302.8 With Limited Reach and Strength	Supported	
302.9 With Limited Language, Cognitive, and Learning Abilities	Supported	

## Chapter 4: [Hardware](#)

Notes: This is a web application that does not have specialized hardware.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">402 Closed Functionality</a>	Heading cell – no response required	Heading cell – no response required
<b>402.1 General</b>	Heading cell – no response required	Heading cell – no response required
<b>402.2 Speech-Output Enabled</b>	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen		
402.2.2 Transactional Outputs		
402.2.3 Speech Delivery Type and Coordination		
402.2.4 User Control		
402.2.5 Braille Instructions		
<b>402.3 Volume</b>	Heading cell – no response required	Heading cell – no response required

402.3.1 Private Listening		
402.3.2 Non-private Listening		
402.4 Characters on Display Screens		
402.5 Characters on Variable Message Signs		
<b><u>403 Biometrics</u></b>	Heading cell – no response required	Heading cell – no response required
403.1 General		
<b><u>404 Preservation of Information Provided for Accessibility</u></b>	Heading cell – no response required	Heading cell – no response required
404.1 General		
<b><u>405 Privacy</u></b>	Heading cell – no response required	Heading cell – no response required
405.1 General		
<b><u>406 Standard Connections</u></b>	Heading cell – no response required	Heading cell – no response required
406.1 General		
<b><u>407 Operable Parts</u></b>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast		
<b><u>407.3 Input Controls</u></b>	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible		
407.3.2 Alphabetic Keys		
407.3.3 Numeric Keys		
407.4 Key Repeat		
407.5 Timed Response		
407.6 Operation		
407.7 Tickets, Fare Cards, and Keycards		
<b><u>407.8 Reach Height and Depth</u></b>	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane		
407.8.1.1 Vertical Plane for Side Reach		
407.8.1.2 Vertical Plane for Forward Reach		
407.8.2 Side Reach		
407.8.2.1 Unobstructed Side Reach		
407.8.2.2 Obstructed Side Reach		
407.8.3 Forward Reach		
407.8.3.1 Unobstructed Forward Reach		
407.8.3.2 Obstructed Forward Reach		

407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach		
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach		
<b><u>408 Display Screens</u></b>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility		
408.3 Flashing		
<b><u>409 Status Indicators</u></b>	Heading cell – no response required	Heading cell – no response required
409.1 General		
<b><u>410 Color Coding</u></b>	Heading cell – no response required	Heading cell – no response required
410.1 General		
<b><u>411 Audible Signals</u></b>	Heading cell – no response required	Heading cell – no response required
411.1 General		
<b><u>412 ICT with Two-Way Voice Communication</u></b>	Heading cell – no response required	Heading cell – no response required
<b><u>412.2 Volume Gain</u></b>	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones		
412.2.2 Volume Gain for Non-Wireline ICT		
<b><u>412.3 Interference Reduction and Magnetic Coupling</u></b>	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets		
412.3.2 Wireline Handsets		
412.4 Digital Encoding of Speech		
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID		
412.7 Video Communication		
<b><u>412.8 Legacy TTY Support</u></b>	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability		
412.8.2 Voice and Hearing Carry Over		
412.8.3 Signal Compatibility		
412.8.4 Voice Mail and Other Messaging Systems		
<b><u>413 Closed Caption Processing Technologies</u></b>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions		
413.1.2 Pass-Through of Closed Caption Data		
<b><u>414 Audio Description Processing Technologies</u></b>	Heading cell – no response required	Heading cell – no response required

414.1.1 Digital Television Tuners		
414.1.2 Other ICT		
<b>415 User Controls for Captions and Audio Descriptions</b>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls		
415.1.2 Audio Description Controls		

## Chapter 5: [Software](#)

Notes: **This is a Web application that does not have access to platform accessibility services and does not include components that have access to platform accessibility services**

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
<b>502 Interoperability with Assistive Technology</b>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features		
502.2.2 No Disruption of Accessibility Features		
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information		
502.3.2 Modification of Object Information		
502.3.3 Row, Column, and Headers		
502.3.4 Values		
502.3.5 Modification of Values		
502.3.6 Label Relationships		
502.3.7 Hierarchical Relationships		
502.3.8 Text		
502.3.9 Modification of Text		
502.3.10 List of Actions		
502.3.11 Actions on Objects		
502.3.12 Focus Cursor		
502.3.13 Modification of Focus Cursor		
502.3.14 Event Notification		
502.4 Platform Accessibility Features		
<b>503 Applications</b>	Heading cell – no response required	Heading cell – no response required



503.2 User Preferences		
503.3 Alternative User Interfaces		
<b>503.4 User Controls for Captions and Audio Description</b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls		
503.4.2 Audio Description Controls		
<b>504 Authoring Tools</b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	<b>Supports</b>	
504.2.2 PDF Export	<b>Supports</b>	
504.3 Prompts	<b>Supports</b>	
504.4 Templates	<b>Supports</b>	

## Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b>602 Support Documentation</b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	<b>All documentation is provided through ICT</b>	
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	<b>There is no non-electronic support documentation.</b>	
<b>603 Support Services</b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	See <a href="#">WCAG 2.0</a> section	
603.3 Accommodation of Communication Needs	<b>Supports</b>	

**Legal Disclaimer N2N Services, Inc.**